

How to Use 'The Hub'

The Care Inspectorate's improvement website, The Hub launched in September 2013. Aimed at supporting improvement in the social care and social work sectors, the site's popularity continues to grow. In summer 2018, we began work to refresh The Hub and consulted our own staff, existing users of the site and key stakeholders from within the sector. It was clear that although users found the site extremely helpful in their day-to-day work, they wanted to quickly and easily find in one place all of the information and resources directly relevant to their service type.

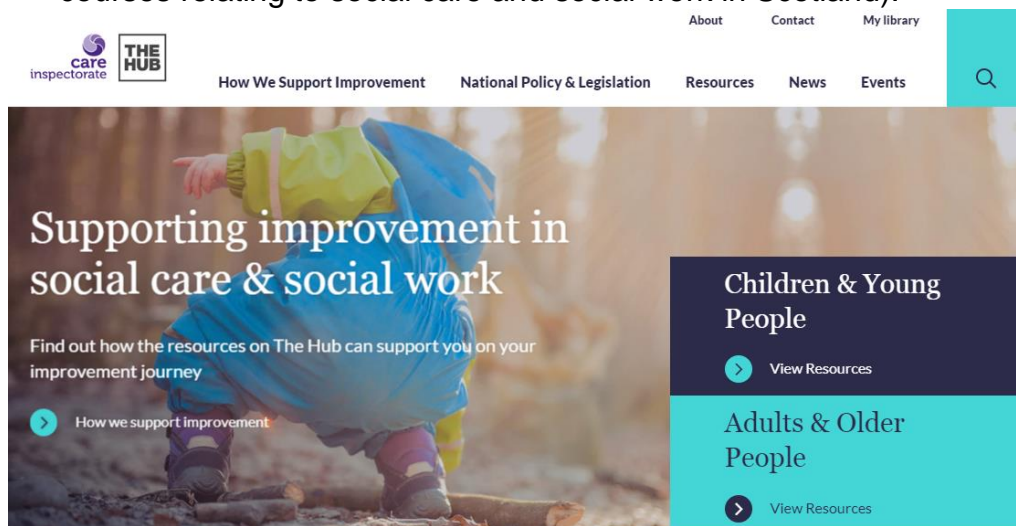
We quickly got to work bringing together all that was good with the current Hub, while incorporating some new and exciting features and in March 2019 we launched the new Hub.

Accessible to all, The Hub is a central point of access to a wide range of features, including:

- improvement guidance, advice and resources
- information on national policy and legislation
- Care Inspectorate programmes and publications
- weekly news bulletins
- events and training.



It is broken down into five key sections for you to navigate, namely:

- **How We Support Improvement** (An overview of all our improvement resources on the Hub as well as information on our recent improvement work).
- **National Policy and Legislation** (The information on policy developments, as well as relevant legislation and the Health and Social Care Standards).
- **Resources** (A library of resources including guidance, research and other publications, as well as bespoke resources relating to Early Learning and Childcare and Self-directed Support).
- **News** (Our weekly updates on key news, research and policy developments for either children and young people or adult social care and health).
- **Events** (Details of upcoming conferences, training, seminars and online courses relating to social care and social work in Scotland).




How We Support Improvement

Here you will find out how the resources on The Hub can support you on your improvement journey. Developed and updated with our improvement team, this section of the site will help you start your improvement journey, with key points, tools and tips for improvement activity which can be applied wherever you are and in no matter what care service. In this section you will also find an overview of all our improvement resources on the Hub as well as information on our recent improvement work.



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Homepage - How we support improvement


How we support improvement

The Care Inspectorate is a national scrutiny body which supports improvement across social care, social work, early learning and childcare, and criminal justice in Scotland.

In order to achieve our ambitions as an organisation we require a far-reaching, flexible and dynamic improvement strategy that supports our strategic direction, responds to the needs in the sector, fits with national strategy priorities, aligns with our values and supports the corporate objectives to improve the quality of care.

Read our [Improvement Strategy 2017-2019](#) and [Supporting Improvement It's Everyone's Business](#), general guidance on starting your improvement journey, with key points, tools and tips for improvement activity which can be applied wherever you are and in no matter what care service.

The various resources available on The Hub are set out below. We hope the information you find here will help you to believe improvement is possible no matter what your situation is and the information will inspire you to make a start on your improvement journey.



- **Starting Your Improvement Journey**

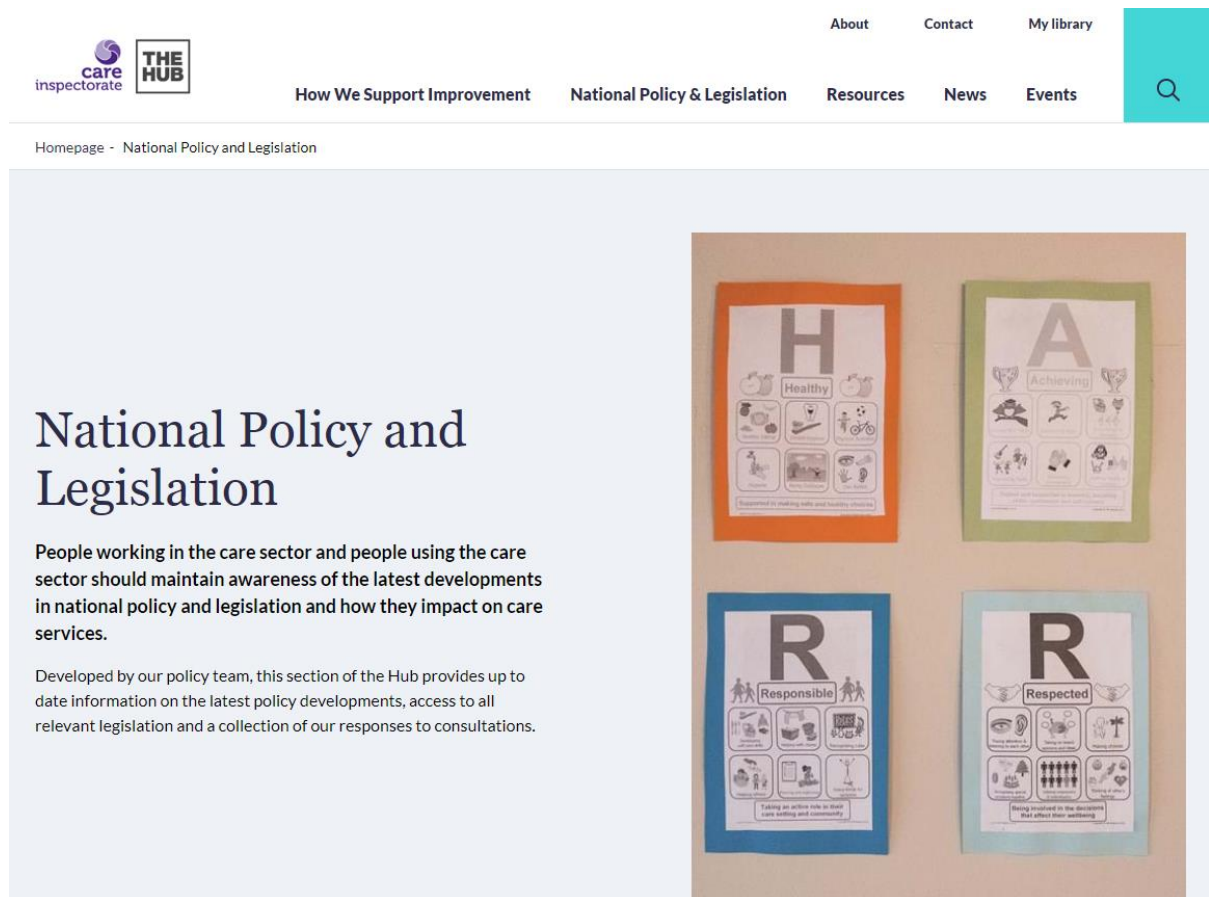
This section supports you on your improvement journey by providing the key things to remember, a structured approach to improvement, the model for improvement, PDSA cycles, the essentials for successful improvement, useful links, Improvement workshops, EQUIP care and the Care Inspectorate's Improvement Strategy 2017-19.

- **Care Inspectorate Programmes and Publications**

The most recent Care Inspectorate's improvement publications and programmes are listed in this section. You will find the information on Animal Magic; Arts in Care; Care...about physical activity; Eating and Drinking Well in Care: Good Practice Guidance for Older People; Food Matters; Gender Equal Play in Early Learning and Childcare; My Childminding Experience; My life, My Care Home; My World Outdoors and Our Creative Journey.

National Policy and Legislation

Developed and updated by our policy team, this section of the site will help you maintain awareness of the latest national policy developments affecting social care and social work services, as well as relevant legislation and the Health and Social Care Standards.



- **Adults and Older People**

An overview of major developments in policy areas such as adult protection, carers, dementia, disabilities, human rights, integration of health and social care, justice, mental health, older people, self-directed support and workforce relating to services for adults and older people can be found in this section.

- **Children and Young People**

An overview of major developments in policy areas such as carers, child protection, disabilities, early learning and childcare, human rights, integration of health and social care, justice, looked after and accommodated children, mental health, self-directed support and workforce relating to services for children and young people can be found in this section.

- **Government Legislation**

This section allows you to browse legislation which may be relevant to you and your service.

- **Health and Social Care Standards**

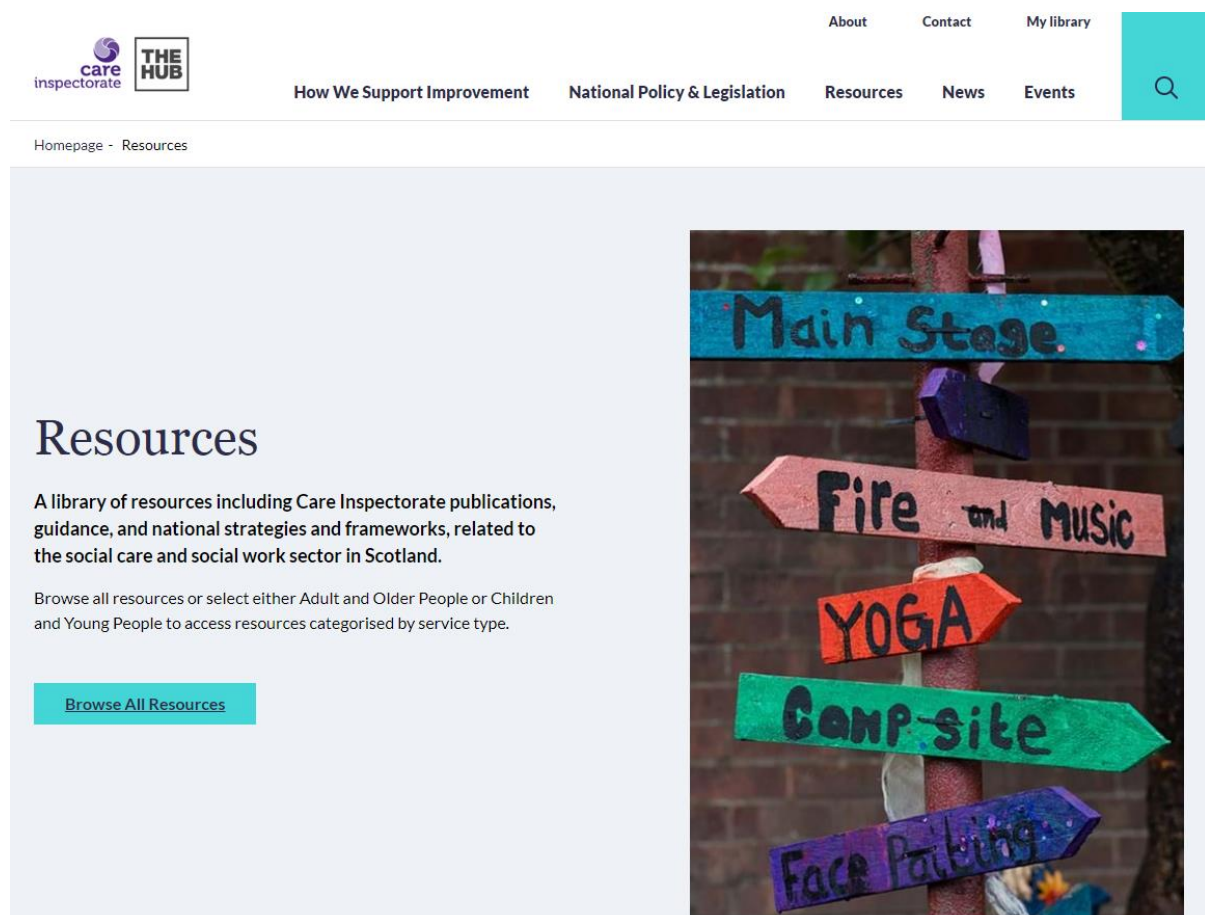
You will find all information about the new Health and Social Care Standards published by the Scottish Government in this section.

- **National Strategies and Frameworks**

A library of publications by the Scottish Government and other national bodies setting out relevant policy developments or direction can be search in this section.

Resources

This section will allow you to browse resources including Care Inspectorate publications, guidance, and national strategies and frameworks, related to the social care and social work sector in Scotland.



- **Browse all resources**

Here you can browse all resources including Care Inspectorate publications, guidance, and national strategies and frameworks, related to the social care and social work sector in Scotland.

- **Adults and Older People**

This section will allow you to browse resources related to adults and older people.

- **Children and Young People**

This section will allow you to browse resources related to children and young people.

- **Directory of Continuous Professional Learning for Early Learning and Childcare**

This section will provide you with a list of training opportunities in your area which will support your personal development in ELC.

- **National Safer Recruitment Guidance**

Good practice guidance intended to help employers, especially those in social care, early education and childcare and social work to meet existing legislative and regulatory requirements in relation to the safer recruitment and selection of people who work with individuals who receive support and care from social services in Scotland can be found in this section.

- **Research Skills Resources**



This section provides a range of resource tools and functions provided by Social Services Knowledge Scotland (SSKS).

- **Self-directed Support Library**

Here you will find a selection of resources that explain what Self-directed Support (SDS) is, people's stories, assessment and support planning tools as well as resources to influence commissioning and procurement practice to make SDS truly mainstream across Scotland.


News

This section will give you an access to our weekly updates on key news, research and policy developments for both children and young people, and in adult social care and health.




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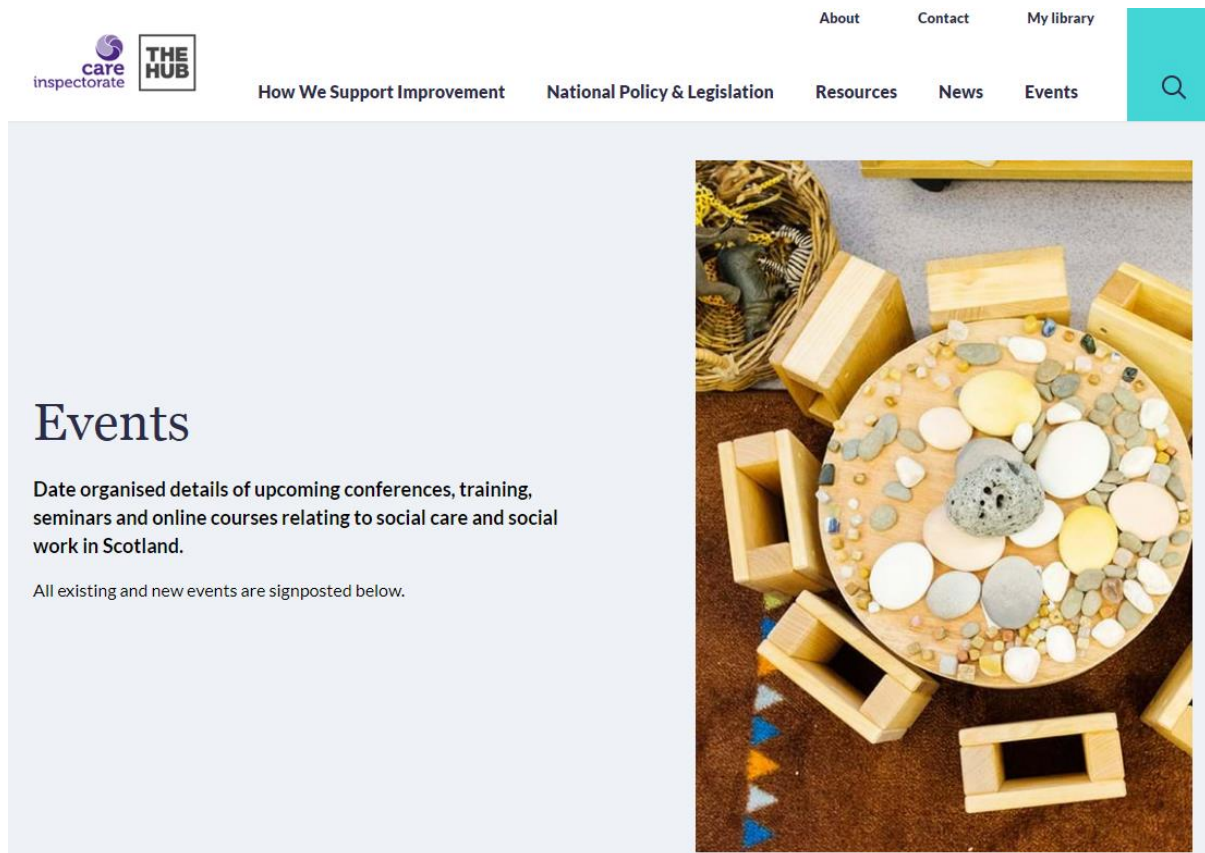
News

Access our weekly updates on key news, research and policy developments for both children and young people, and in adult social care and health




Events

Here you will find details of upcoming conferences, training, seminars and online courses relating to social care and social work in Scotland.



The screenshot shows the top navigation bar of The Hub website. It includes the Care Inspectorate and The Hub logos on the left, and links for About, Contact, My library, How We Support Improvement, National Policy & Legislation, Resources, News, and Events on the right. A search icon is visible in a teal box on the far right. The main content area has a large heading 'Events' and a subheading 'Date organised details of upcoming conferences, training, seminars and online courses relating to social care and social work in Scotland.' Below this, it states 'All existing and new events are signposted below.' To the right of the text is a photograph of a wooden sensory table filled with smooth stones and surrounded by wooden blocks.

How to search

You can find a search function  at the top right hand corner of every page on The Hub. You simply click on a search function and the search bar will appear. From here, you can search the entire website for all the words you enter, or choose to search for a particular phrase (if you're looking for a specific publication and you know the title), or for any of the words you enter.





The screenshot shows the search interface of The Hub website. The top navigation bar is visible, including the Care Inspectorate and The Hub logos, and links for About, Contact, My library, How We Support Improvement, National Policy & Legislation, Resources, News, and Events. A search icon is visible in a teal box on the far right. Below the navigation bar, a dark blue search bar is displayed with the word 'Search' and a search icon. Below the search bar, there are two main sections: 'social care & social work' and 'Children & Young People'. The 'social care & social work' section includes a subheading 'Find out how the resources on The Hub can support you on your improvement journey' and a link 'How we support improvement'. The 'Children & Young People' section includes a link 'View Resources'. Below these sections, there is a teal box with the heading 'Adults & Older People' and a link 'View Resources'.

You can also filter publications in Resources by resource type, topics, I work with, care settings, date, view all and sort by latest to oldest or alphabetical order.


You simply go to Resources and use the clickable boxes to apply filters to narrow down your search.

You can use any or all of the search filters to narrow down your search for publications – use them together to search for publications on specific topics within a time period.




AboutContactMy library


How We Support ImprovementNational Policy & LegislationResourcesNewsEvents



Browse All Resources

Browse resources including Care Inspectorate publications, guidance, and national strategies and frameworks, related to the social care and social work sector in Scotland.

Search



Resource Type >

Topics >

I work with >

Care Setting

Date >

View: All >

Sort by: Latest ▼

Click on Resource Type if you're looking for specific publications such as those published by the Care Inspectorate.

Resource Type >	Topics >	I work with >	Care Setting >	Date >	View: All >	Sort by: Latest Latest >
<input type="checkbox"/> Adult and Health Bulletin ?	<input type="checkbox"/> Case Study ?	<input type="checkbox"/> Event ?	<input type="checkbox"/> National strategies and frameworks ?			
<input checked="" type="checkbox"/> Care Inspectorate Publication ?	<input type="checkbox"/> Children and Young People Bulletin ?	<input type="checkbox"/> Guidance ?	<input type="checkbox"/> Research ?			

Click on Topics for a longer list of subject areas – you can narrow down your search to a specific area such as Food and Fluid.

Resource Type >	Topics >	I work with >	Care Setting >	Date >	View: All >	Sort by: Latest Latest >
<input type="checkbox"/> Additional Support Needs	<input type="checkbox"/> Creative and Physical Activity	<input type="checkbox"/> Involvement and Participation	<input type="checkbox"/> Play			
<input type="checkbox"/> Adult Protection	<input type="checkbox"/> Dementia	<input type="checkbox"/> Learning Disabilities	<input type="checkbox"/> Restraint			
<input type="checkbox"/> Adults with Incapacity	<input type="checkbox"/> Disability	<input type="checkbox"/> Looked After and Accommodated Children	<input type="checkbox"/> Risk			
<input type="checkbox"/> Alcohol / Drug Misuse	<input type="checkbox"/> End of Life / Palliative Care	<input type="checkbox"/> Management & Leadership	<input type="checkbox"/> Self-directed support			
<input type="checkbox"/> Bowel and Bladder	<input type="checkbox"/> Equalities / Human Rights	<input type="checkbox"/> Medication	<input type="checkbox"/> Self-evaluation			
<input type="checkbox"/> Carers	<input checked="" type="checkbox"/> Food and Fluid	<input type="checkbox"/> Mental Health	<input type="checkbox"/> Staffing			
<input type="checkbox"/> Child Protection	<input type="checkbox"/> Falls	<input type="checkbox"/> Offender Rehabilitation	<input type="checkbox"/> Tissue Viability			
<input type="checkbox"/> Complaints	<input type="checkbox"/> Infection Control	<input type="checkbox"/> GIRFEC				

Click on I work with if you are looking for a specific kind of publication related to children and young people or adults and older people.

Resource Type >	Topics >	I work with >	Care Setting >	Date >	View: All >	Sort by: Latest Latest >
<input type="checkbox"/> Children & Young People		<input type="checkbox"/> Adults & Older People				

Click on care settings to narrow down your search to a specific area such as Care Homes or Childminding.

Resource Type >	Topics >	I work with >	Care Setting ▼	Date >	View: All >	Sort by: Latest Latest ▼
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☐ Adoption, Fostering and Kinship Care
 ☐ Out of School Care
 ☐ Short Breaks and Respite Care
 ☐ Care Homes for Older People

☐ Care Homes for Children and Young People
 ☐ Playgroups and Nurseries
 ☐ Adult Day Care
 ☐ Criminal and Community Justice

☐ Childminding
 ☐ School Care Accommodation
 ☒ Care at Home
 ☐ Housing Support

☐ Community Planning and Commissioning
 ☐ Secure Care Accommodation
 ☐ Care Homes for Adults

Click on Date to filter publications by date range – you can use this alongside other search filters such as Care Settings or Topics to see if there have been any relevant publications in your subject area in a specific time period such as six months, or a year.

Resource Type >	Topics >	I work with >	Care Setting >	Date ▼	View: All >	Sort by: Latest Latest ▼
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Start Date

< March 2019 >

Su	Mo	Tu	We	Th	Fr	Sa
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3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

End Date

< March 2019 >

Su	Mo	Tu	We	Th	Fr	Sa
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

to

Click on View: all if you would like to see all resources on the Hub.

Resource Type >	Topics >	I work with >	Care Setting >	Date >	View: All >	Sort by: Latest Latest ▼
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Click on Sort by to filter publications from latest to oldest or A-Z or Z-A.

The screenshot shows a website interface with a navigation bar at the top. The navigation bar includes several filter categories: 'Resource Type >', 'Topics >', 'I work with >', 'Care Setting >', 'Date >', and 'View: All >'. A 'Sort by:' dropdown menu is open on the right side, displaying options: 'Latest' (selected), 'Latest', 'Oldest', 'A-Z', and 'Z-A'. Below the navigation bar, there are two main content areas. The left area features a thumbnail image of three guitars (two acoustic and one electric) and is titled 'National Youth Justice Conference 2019'. The right area features a thumbnail image of an elderly woman and is titled 'Alzheimer Scotland Annual Conference 2019'. Above the right thumbnail, the text 'Authors Alzheimer Scotland' is visible. A '+' icon is present in the center of the two content areas.

My Library

It works like any other online account – you simply need to register with an email address and once you're logged in you can save documents to your own account. So every time you log back in, you can find the same documents saved in My Library. This means you don't have to save publications to your desktop or to a particular computer or device. As long as you have access to a computer or device, and the internet, you can access your library from wherever you are.

You can use this to save the most important documents for guidance that you need on a regular basis, save news bulletins to remind yourself to read them later, or create an induction pack for new colleagues with all the relevant documents for their care setting.

When you see the icon 'Save to My Library' that indicates that this information can be saved – just make sure you're logged into your account, click on the icon and it should save to your personal account.


You will also have the option of linking directly into SSKS's digital library with free access to a number of journals and books.

To sign up or login to your account, please click on My Library at the top of every page on The Hub.

Homepage - Login

Login

You can use your online library to save the most important guidance documents that you need on a regular basis, save news bulletins to remind yourself to read them later, or create an induction pack for new employees with all the relevant documents for your care setting.

Click on the  icon across the site to save to your own personalised library of resources.

Please note that our eForms system is separate and that if you have registered and have an account with eForms, this does not automatically create an account on the Hub. If it is eForms you are having issues with, you can phone 0345 600 9527 for assistance.

If you are having any technical issues with My Library, please email hub@careinspectorate.gov.scot

Email

Email is required

Password

Password is required

[Forgotten Password](#)[Sign in](#)

Not registered?

My Library provides all you need for an online personalised library of Hub documents, and all you need to register is a valid email address, and to complete the details requested as below.

[Sign up](#)

Contact

Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

hub@careinspectorate.gov.scot