care inspectorate

Nurse Agencies Webinar

15 December 2020

Craig Martin, Team Manager
Covid Flexible Response Team

Remember **FACTS** for a safer Scotland

F Face coverings

A Avoid crowded places

C Clean your hands regularly

T Two metre distance — 2M

S Self isolate and book a test if you have symptoms

nhsinform.scot/coronavirus
#WeAreScotland

Healthier Scotland
Scottish Government

CORONAVIRUS
STAY SAFE
PROTECT OTHERS
SAVE LIVES

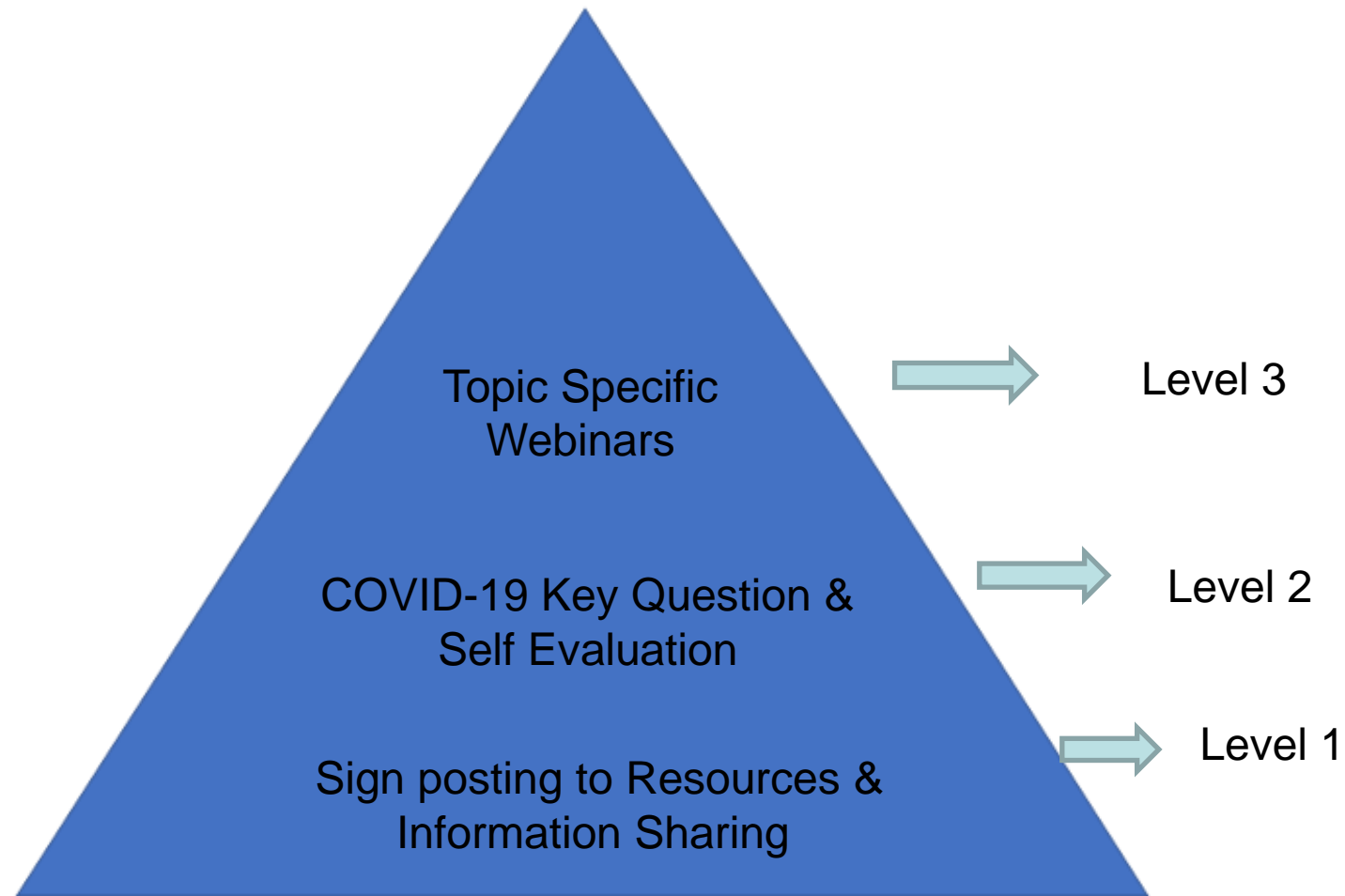NHS SCOTLAND

Housekeeping

Aims of the session
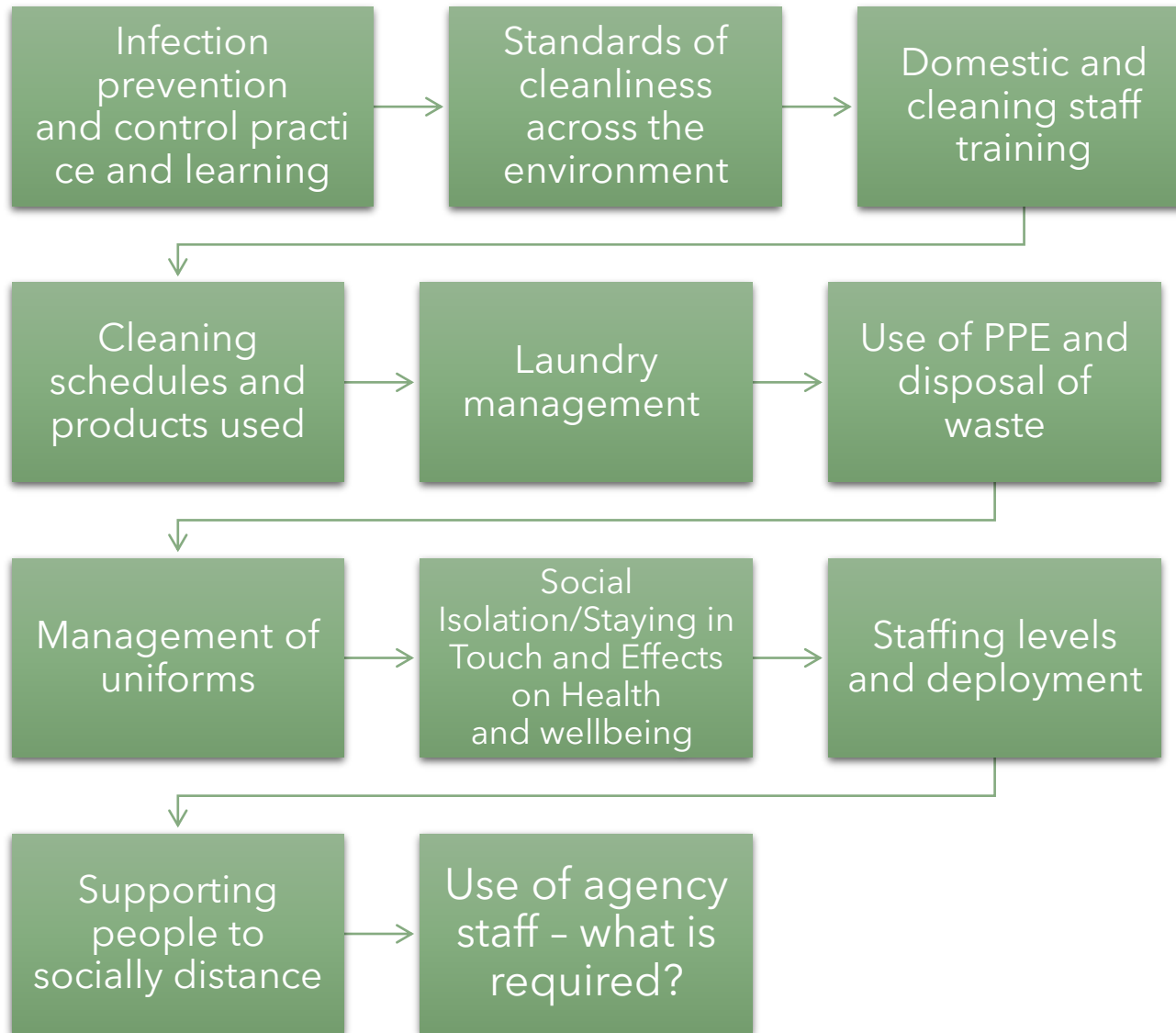
To share key points about COVID in context.

To share current guidance :

- Helps you stay safe

- Supports ongoing learning/CPD

- Keep people using services safe

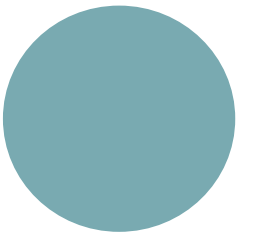- Share agreed agency working principles

How we can help – The plan...

Topic Specific Webinars → Level 3

COVID-19 Key Question & Self Evaluation → Level 2

→ Level 1

Sign posting to Resources & Information Sharing

Infection prevention and control practice and learning → Standards of cleanliness across the environment → Domestic and cleaning staff training

Cleaning schedules and products used → Laundry management → Use of PPE and disposal of waste

Management of uniforms → Social Isolation/Staying in Touch and Effects on Health and wellbeing → Staffing levels and deployment

Supporting people to socially distance → Use of agency staff – what is required?

Key Question 7 IPC findings from Care Home Services

Top 4 Findings

IPC/PPE Practice

Environment

Helping People Stay in touch

Effects of Social Isolation on Keeping Well and Living Well

10 must-do's to prevent infection: SICP's

Assessment the person for infection risk and ensure they are cared for in a safe place

Hand hygiene: 5 moments for hand hygiene (WHO)

Cover the nose and mouth when coughing or sneezing

Personal protective equipment (PPE)
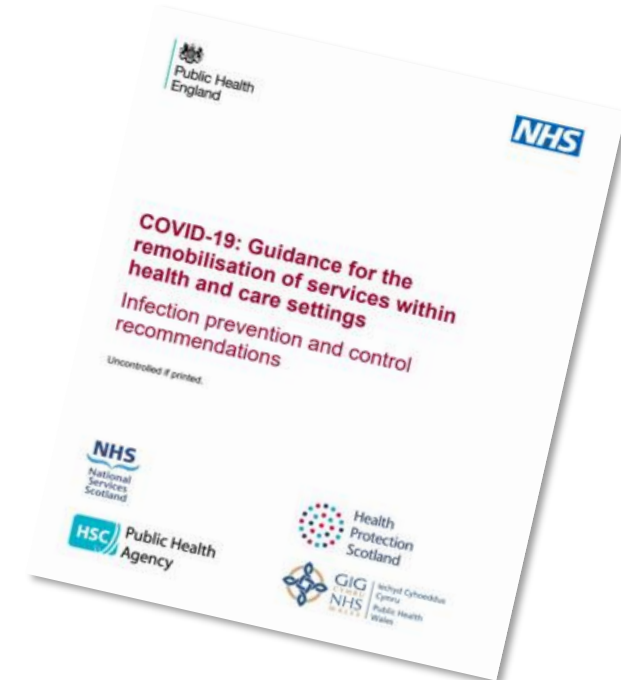
Safe management of reusable care equipment

Safe management of the care environment

Safe management of laundry

Safe management of blood or body fluids

Safe disposal of waste (including sharps)

Occupational safety: prevention and take action if exposed or injured (eg: sharps)

10
MUST DO'S
TO PREVENT INFECTION
EVERY PATIENT,
EVERY CARE SETTING,
EVERY TIME.

INFECTION PREVENTION

Public Health England

NHS

COVID-19: Guidance for the remobilisation of services within health and care settings
Infection prevention and control recommendations
Uncontrolled if printed.

NHS National Services Scotland

HSC Public Health Agency

Health Protection Scotland

GIG NHS Iechyd Cyhoeddus Cymru Public Health Wales

11. Maintaining social physical distancing

How can Nurse Agencies help – what is your role?

Nurse agency questions to guide weekly or other communications and decision making

- What preparations have you made in response to the pandemic, including training in infection prevention and control and PPE use for agency staff? – What is your role in this?

- What do you consider before you deploy the staff on your records to care services in relation to COVID?

- How do you ensure that any staff member on your records are following local protection level guidance?

- Are your BAU PPE routes able to take you through the winter if supplying nurses to people in their own homes?

- How do you ensure staff comply with weekly testing if deploying to the care home sector?

- What records do you keep that confirms staff have been tested?

- If the nurse has a positive test result who is notified, particularly in relation to services worked in over the previous 14 days? How do you do this?

- What other actions are taken if a nurse tests positive? Have you identified any gaps in the system that could be put in place to reduce risk to people using services

- How do you ensure that agency staff both office based and those deployed remain up to date with current COVID guidance?

- Have nurses raised concerns about their experience in care services in relation to COVID-19 and if so what action was taken?

- What do you do when a service raises concerns about an agency staff members practice?

F A C T S

Follow this and it will keep you and others safe

Remember **FACTS** for a safer Scotland

Face coverings

Avoid crowded places

Clean your hands regularly

Two metre distance

Self isolate and book a test if you have symptoms

nhsinform.scot/coronavirus
#WeAreScotland

CORONAVIRUS
STAY SAFE
PROTECT OTHERS
SAVE LIVES

Healthier Scotland
Scottish Government

NHS SCOTLAND

Jackie Dennis
Improvement Adviser
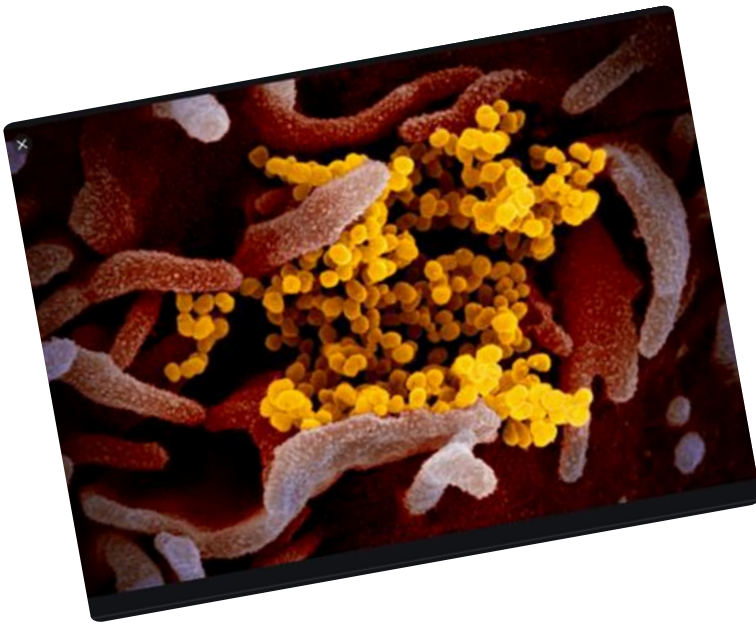
Covid Flexible Response Team

COVID in Context – Sustained Transmission Phase

Scottish numbers: 14 December 2020

Summary

- 734 new cases of COVID-19 reported
- 0 new reported death(s) of people who have tested positive (noting that Register Offices are now generally closed at weekends)
- 46 people were in intensive care yesterday with recently confirmed COVID-19
- 1,012 people were in hospital yesterday with recently confirmed COVID-19
- 10,914 new tests for COVID-19 that reported results – 7.6% of these were positive

- Data from SG can be found here
- Public Health Interactive Dashboard can be found here

care
inspectorate

THE HARM PRINCIPLE

society has the right to protect itself from harm and intervene or impinge on the rights of individuals to protect the community

Measures to prevent and control the pandemic

To provide the best possible treatment to those affected

Difficult decisions about scarce resources and rising demand

Least Coercive and Restrictive Means: infringements on personal rights and freedoms must be carefully considered

Free-market advocates may prioritise economic and political interests

Care Inspectorate Covid Flexible Response Team (CFRT)

A Range of FAQs relevant to Care Home services can be found here.

For example
- Can we use agency staff?
- What checks need to be in place before deployment to a care home
- Staff testing – what should we expect?

Care Inspectorate Covid Compendium

Guide to Covid-19 Information (Updated 6 November 2020)

For library of guidance documents, please refer to Health Protection Scotland Compendium:

https://hpspubsrepo.blob.core.windows.net/hps-website/nss/2999/documents/1_covid-19-compendium.pdf

For where to look for information on key topics, see table below, categories:

Section	Topic	Page Number(s)
1	Care Home guidance	2-7
2	Guidance on social, community and non-care home residential settings	8-11
3	Children, young people and early years guidance	12-15
4	Infection prevention and control, including PPE guidance	16-17
5	Social distancing and shielding guidance, protection information for the general public	18-19
6	Testing guidance	20-21
7	Human Rights Issues	22
8	Policy and legislation	23

Privacy & Cookies: This site uses cookies. By continuing to use this website, you agree to their use.
To find out more, including how to control cookies, see here: Cookie Policy

Dismiss

Information for   Professionals   Members of the Public   About us   News   Contact us   THE HUB

Find care   Register care   Complaints   Publications & Statistics   Search the site

Coronavirus

Home > Coronavirus

eForms

Coronavirus
> COVID-19 FAQs
> COVID-19 notifications
> Inspection during COVID-19
> Personal Protective Equipment (PPE)
> Near Me video consulting

Care Inspectorate guidance for services

Visit our **COVID-19 FAQs** page for more information.

Guide to Covid-19 information

The **'Guide to Covid-19 information'** is a compendium of links to guidance and documents that will be a useful resource to regulated services during the Covid Pandemic. The compendium offers easy access to sector specific guidance alongside generic information. The compendium will be updated as guidance is developed and revised.

Archived Updates

You can find older updates on the **Archived Updates** page.

COVID Compendium can be found here

Good Practice Guidance relevant to the service type – Regularly updated

Effects of Covid – Impact on people experiencing care

• Rapid decline generally in general health and well being

Effects of Isolation:
• Weight Loss
• Reduced Mobility
• Pressure Ulcers
• Low Mood
• Depression
• Increased Confusion
• SLT concerns
• Effects on B&B health

Placing and introducing staff:

Key actions to minimise risk to staff and others

What do I need to do to prior to placing/ introducing staff

- ❖ Testing
- ❖ CPD – Key sessions
- ❖ Supervision
- ❖ Deployment: what needs to be considered

PPE – are staff up to date with PPE use and disposal?

Principles of practice for Nurse Agencies

1. All eligible agency staff must be tested weekly. No exceptions to this as it puts the whole care home sector at risk. It should be noted that where staff have previously tested positive to Covid-19 they do not require to be tested weekly for 90 days unless they experience symptoms in which case testing would take place through population symptomatic testing routes.

2. Care Homes to ensure they ask for proof of testing to protect residents, their own staff and other agency staff.

3. Agency staff should be block booked by care homes to enable staff to remain at the same home or client group.

4. Staff must not work across different care homes unless in very exceptional circumstances. Where this is required a risk assessment must take place and the care home advised of the outcome. To support this staff working for more than one agency must declare if they have worked in other health or social care settings when working for other agencies or employers.

5. Staff should not travel to and from work in uniforms but change on premises and ensure uniform is washed at appropriate temperature. (as per HPS guidance)

6. Agency to carry out health risk assessments on staff including BAME and keep on file to support health and wellbeing of staff deployed to care homes.

7. A record should be kept of where staff have been deployed, test results and any requirement to isolate.

8. Staff must not work contemporaneously across more than one care setting where there is an outbreak / active positive cases.

9. Care homes should provide agencies with regular updates of covid status. This will include care homes informing the agency at the time of booking their COVID status.

10. Covid related absences should be reported to care inspectorate weekly (nurse agencies only)

Testing:
Scottish Local Hubs/UK Portal

- It is required that agency staff deployed to work in care homes undertake weekly testing.

- The First Minister and Cabinet Secretary for Health and Sport made commitments to test all staff in Scottish Care Homes for adults and older people for Covid-19 weekly. More Information can be found here.

- The purpose of staff testing is to help protect residents and staff, and is an important part of our national effort to tackle coronavirus. Guidance has been developed to ensure that all staff deployed to care homes for adults and older people from staffing agencies are tested for COVID-19 prior to deployment.

- Agencies who provide staff to care homes should utilise the UK Government employee referral portal to proactively ensure that a cohort of staff have been tested who can then be deployed in to care homes at short notice as required. Agency staff who work in care homes on longer term contracts can access testing through testing in the care homes using the UK social care portal in the same way as substantive staff are tested in the care home. For other staff who are deployed in to care homes on a short term, often short notice basis the UK Government employer referral portal should be utilised by staff agencies through the UK Government testing programme to ensure their staff are part of the weekly

- Staff testing programme. More information can be found here.

- The Scottish Government has set out a testing priority matrix which explains which key workers will be tested. More information can be found in relation to the Test and Protect scheme here.

Notifications

Using the Care Inspectorate notification process Nurse Agencies are required to tell us of suspected and confirmed cases of COVID19 of office based staff and registered nurses deployed by the nurse agency – guidance can be found here

https://eforms.careinspectorate.com

Useful Resource Links

Useful resources

RESOURCES

eResources

- NHS Education Scotland, National Infection Prevention and Control manual can be found <u>here</u>
- HPS Care Home guidance sets out what care homes should be aware of: The guidance can be found <u>here</u>
- HPS Incident or outbreak tool. This tool will help inform your thinking as to how well the service is managing an outbreak; The tool can be found <u>here</u>
- General advice and guidance for staff working in social care. The guidance can be found <u>here</u>
- HPS Safe practice in care homes poster can be downloaded <u>here</u>
- HPS guidance for stepdown of infection control precautions and discharging COVID19 patients from hospital to residential settings can be found <u>here</u>
- Testing in Care Homes: HPS Interim guidance re: Testing in care homes can be downloaded <u>here</u>
- Interim guidance on the use of face masks and face coverings can be found <u>here</u> and CNO letter dated 18 September can be found <u>here</u>. FAQs are also available <u>here</u>
- SG Visiting Guidance can be found <u>here</u>
- Safe Management of Linen can be found <u>here</u>
- Coronavirus (COVID-19): guidance on travel and transport can be found <u>here</u>
- Care Inspectorate Hub – Resources can be found <u>here</u>
- Care Inspectorate COVID Information and Guidance can be found <u>here</u>
- SSSC Coronavirus Infection Prevention and Control information can be found <u>here</u>

Thank You

- Any enquiries please contact

Clare.butter@careinspectorate.gov.scot