

National Quality Improvement Collaborative Events



flash REPORT

In response to interest in other learning events, The Safe Staffing Project delivered 3 National Collaborative Events in relation to Safe Staffing.

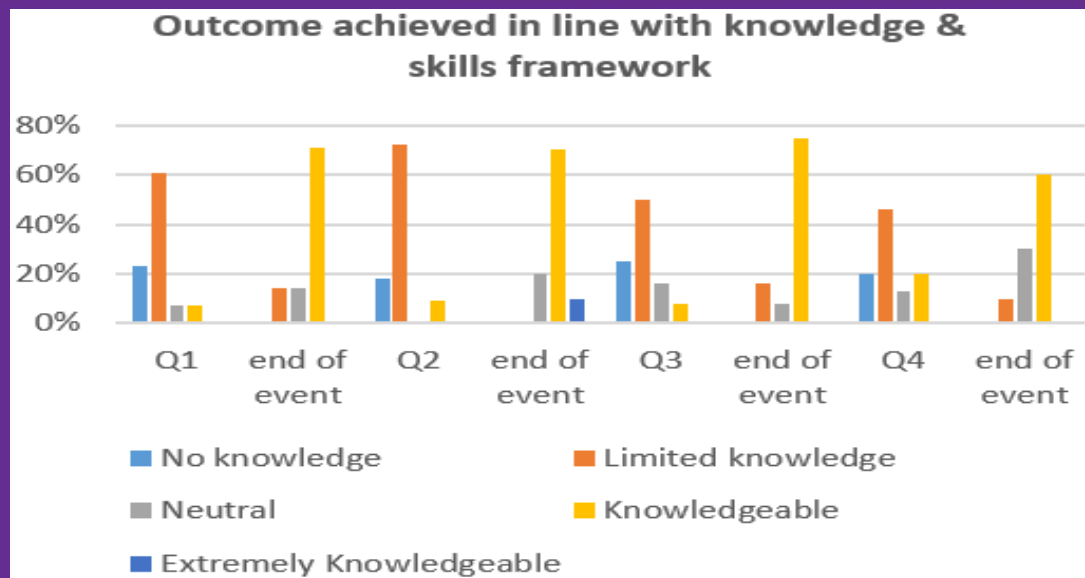
Each event included:

- Information about the Health and Care Staffing Scotland Act 2019.
- Quality Improvement approaches to safe staffing
- The national context of safe staffing
- How staffing decisions are made in your local context
- Learning and development resources
- Developing change ideas

91 people attended the events
77 from Care Homes for Older People
14 from Care at Home and Adult care services
(This attendance represented 5400 registered places in total)

Participant's knowledge and understanding had increased by 70% by the end of the event. Here are the questions and results of our polls:

1. Increased knowledge of the Health and Care (Staffing)(Scotland) Act.
2. Increased knowledge of their responsibilities in relation to their particular care setting.
3. Increased knowledge of using quality improvement approaches to improving staffing.
4. Increased understanding of using relevant professional quality measures when assessing workforce planning.



The session was well organised. The knowledge given of the background of the Act was good. It's good to see the regulator reaching out to try to work alongside us at this difficult time.



National Collab Events - what worked well



discussions participation
sharing ideas informative useful
Jamboard chat box
engaging listening
clear enjoyed good interaction
Inspectorate

34%
of participants
completed
the evaluation

Even better if

group discussions video
shorter sessions smaller groups
technical issues
staffing models **staffing tools**