

Meeting children's individual needs and enabling them to fulfil their own potential

Statutory guidance chapter 15.10

No two individuals using services are the same and the outcomes that matter to a particular person will vary. Care service providers need to ensure a holistic person-centred approach which involves people using services, and / or their representatives (such as those with Power of Attorney) as appropriate, in decision making about meeting their individual needs. Staffing decisions also need to reflect the ability of people using services, for example the extent to which they can participate in their own care needs. This is in line with the Health and Social Care Standards, examples of which include:

2.9 I receive and understand information and advice in a format or language that is right for me

2.11 My views will always be sought and my choices respected, including when I have reduced capacity to fully make my own decisions

2.27 As a child, I can direct my own play and activities in a way that I choose, and freely access a wide range of experiences and resources for my age and stage, which stimulate my natural curiosity, learning and creativity

The principles of [Getting it right for every child \(GIRFEC\)](#) would also be applicable here.

Documents you may consider:

- [ELC guide for providers on personal planning](#)
- [SSSC Codes of practice for social service workers and employers](#)
- [Getting it right for every child \(GIRFEC\) practice guidance](#)

