

Annual return findings 2024

Digital technology

Connectivity

The sector continues to demonstrate robust wi fi connectivity with 92.9% of services having a wifi connection. 2.3% have internet access through other means, and 4.8% of respondents have no internet access at all. This shows a slight increase from the previous year in relation to connectivity.

92.9%
wifi

4.8%
no internet

Streaming quality wifi in bedrooms

83% care homes for
adults

50% secure
accommodation

95% children and
young people care
homes

Streaming

The data shows an increase from **92.1%** in **2023** to **97%** in **2024** across all service types in communal areas.

Using digital to connect with friends and family

86% care homes for adults

90% care homes for children and young people

This means approximately **1 in 10** services do not use technology to support connection with friends and family.

Staff training for digital technology to support care

This year we have seen progress in staff training in using technology to inform people's outcomes. Growing from **32% in 2023** to **47% in 2024**.

Digital development plan

There has been a **48%** increase in services creating a digital development plan for their self-evaluation process. From **26.3% in 2023** to **39% in 2024**.

Digital lead

A digital lead drives technology adoption and innovation, building skills and confidence to improve care and outcomes.

37.1% in 2023
to
54% in 2024

This data reflects the growing availability of digital social care resources, training and support in Scotland.